JPPSO – SOUTH CENTRAL



INDUSTRY MEETING

MARCH 6, 2019

9:00 AM – 3:00 PM

3515 S. GENERAL MCMULLEN

BLDG 2, AUDITORIUM 121

SAN ANTONIO, TX 78241

Please arrive early. If you do not have a military/Retired ID card, you will need to check in at the visitor’s center. Parking around the conference center is limited so plan accordingly & be prepared to walk.

We are modifying our agenda to include more interaction with industry. Attached is our tentative agenda, as well as tentative Industry Talking Points. If you would like to lead one of the discussions on a specific topic, please email [angela.cook.6@us.af.mil](mailto:angela.cook.6@us.af.mil) as soon as possible.

***Schedule of Events:***

***Morning Session 9:00-12:00***

***Lunch Break 12:00-1:00***

***Afternoon Session 1:00-3:00***

Breakfast refreshments will be provided.

JPPSO’s Unit Advisory Council will have lunch for sale. Lunch includes sub sandwich, chips, cookie & drink for $8; please pre-order by 27 February. There is also a bistro on-site with cafeteria-style dining. We do not advise leaving the compound for lunch as parking is limited.

\*\*If you have any additional items of interest that you would like addressed during the meeting, please email those to [angela.cook.6@us.af.mil](mailto:angela.cook.6@us.af.mil) no later than 18 Jan 2019.

We look forward to seeing each of you.

If you have any questions or concerns, please contact:

ANGELA COOK

210-321-4200 EXT. 5908

[angela.cook.6@us.af.mil](mailto:angela.cook.6@us.af.mil)

\*PLEASE COMPLETE REGISTRATION & RETURN TO [ANGELA.COOK.6@US.AF.MIL](mailto:ANGELA.COOK.6@US.AF.MIL) NLT **18 JAN 2019**.

*EXAMPLE*

*NAME: DOE, JOHN E.*

*DOB: 12/25/1950*

*DRIVER’S LICENSE #: 11111111*

*STATE: TX*

*COMPANY: YOUR COMPANY NAME*­­­­­­­

SUB SANDWICH LUNCH REQUESTED: Y / N If yes, select one: TURKEY / HAM

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NAME:

DOB:

DRIVER’S LICENSE #:

STATE:

COMPANY:

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TENTATIVE JPPSO AGENDA

**QUALITY ASSURANCE**

1. Pre-move Survey
2. Mold
3. Pre-Approvals--Crates, Gun Safe Manpower, Third Party Service, etc…
4. Telephonic Inspections
5. Inconvenience Claims
6. HAFC QA Data Suspensions/Warnings

**STORAGE MANAGEMENT**

1. NTS/SIT Facilities Opportunities
2. Converted Lots
3. Civilian Expired Lots
4. Contact Information for TSP/SIT Facility is Outdated (Contact TRANSCOM for updates)
5. Delivery in DPS Updates
6. On Hand Reports

### SUPPLIER SUPPORT

1. Documentation
2. Billing Process
3. DPM Third Party Payment System
4. Special Invoicing

**SHIPMENT DISTRIBUTION**

1. NTS
2. Pre-Booking
3. Boats/Trailers over 14ft
4. Waiting Time for Base Access

**MOVEMENT SUPPORT**

1. Reweighs
2. 0 & 1 Day of SIT
3. Clearing Sheets/Clearing Shipments
4. Delivering DPS Converted Lots
5. LDFS
6. Back dating SIT

TENTATIVE INDUSTRY TALKING POINTS

1. How do TSPs select agents
   * Request input from management groups, info to consider:
     + Considerations that go into selection
     + Data on agents performance (damage, on-time, agent scoring, etc.)
     + Sample rate sheets
2. TSP Reweigh Processes, info to consider:
   * + Explain reweigh process from JPPSO request to execution
     + Explain reweigh communication flow, e.g. between TSP/management group, drivers, and agents
     + Explain procedures for updating DPS reweigh data
3. TSP Communication
   * What can be done to improve communication between customers and Move Managers, e.g. limiting hand-offs to sub-contracted agents?
4. Shipment still at origin passed RDD
   * What is being done to limit the negative trend?
   * What protocols are employed by TSPs in making origin Code D crating decisions?
     + Likewise, what actions are done to communicate delivery requirements with destination agent?
5. What procedures are employed at origin/destination as it relates to use of “no touch drivers”?
6. Delivery out of SIT more than 5 days
   * What is being done to accommodate customer deliveries out of SIT?

MAP TO CONFERENCE CENTER

(LOCATED ON KELLY AIR FIELD)

