



# **KEY ASPECTS OF PERSONAL PROPERTY NON-TEMPORARY STORAGE OF HHG**

**Mr. Thomas Lawson  
Chief, Western  
Regional Storage Management Office (RSMO)**



# NTS

**HQ SDDC has responsibility of administration of NTS Program:**

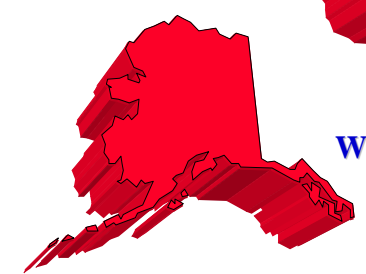
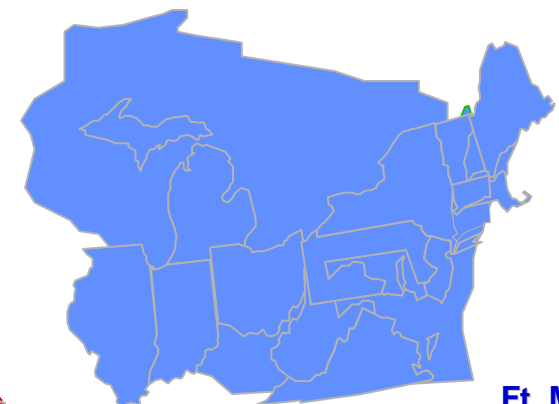
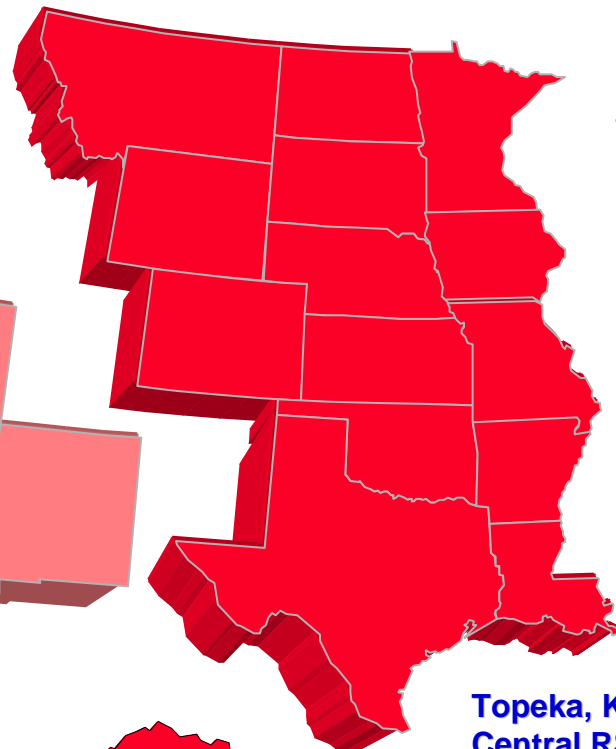
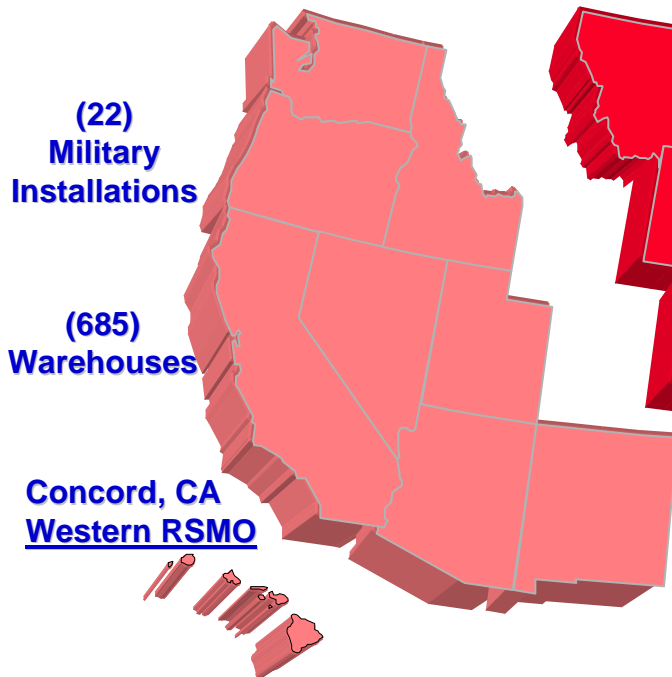
- ❑ Lt Col Daniel J. Bradley - DCS, Passenger and Personal Property**
- ❑ Managed by Four Regional Storage Management Offices (RSMOs)**



# FOUR RSMO OFFICES

(117)  
Military  
Installations

(2,530)  
Warehouse  
Inspections



(754)  
Warehouses



# RSMO FUNCTIONS

- Award/Administer TOSs
- Approve/inspect NTS/SIT storage facilities
- Evaluate loss/damage claims
- Investigate unusual occurrences/oversee restoration process
- Survey/evaluate ITO/TMO warehouse space requirements
- Administers West Coast NTS Contract



# RSMO FUNCTIONS (Con't)

- Conduct Staff Assistant Visits (SAVs) of Personal Property Shipping Offices (PPSOs) in Area of Responsibility**
- Make presentations at personal property and multi-modal workshops**
- Survey and evaluate current and future storage trends**
- Assist with resolving NTS invoice payment problems**



# TENDER OF SERVICE (TOS) CHANGES

- Effective 1 Oct 2007**
- Household Goods Containers Packed and Locked by Commercial Customers**
- Firearms Security**



# IMPLEMENTING FULL REPLACEMENT VALUE

- ❑ **Notify TSP – 15 Sept 2007**
- ❑ **Rate changes postmark cutoff – 15 Jan 2008**
- ❑ **Modification to TOSs effective 1 Mar 2008**
- ❑ **Affects only shipments awarded on/after  
1 Mar 2008**



# **TRANSITION FROM THE BASIC ORDERING AGREEMENT (BOA) TO TENDER OF SERVICE (TOS)**



# NTS MIGRATION

## □ TENDERS OF SERVICE

### ➤ Non-FAR Environment

- Maintains basic requirements
- Eliminates many acquisition tie-ins

### ➤ Transportation Agreement

- Industry Familiarization
- Easily modified to support mission goals



# NTS MIGRATION (CON'T)

- ❑ **New TOS effective 1 Nov 2004**
  - **No changes to Statement of Work**
  - **Same operational requirements**
  - **Same award and ordering procedures**
  
- ❑ **TOPS transferred existing lots to new TOS**
  - **Programming problems prevented transfer on target date**
  
  - **Transfers accomplished with rates on file**



# NTS MIGRATION (CON'T)

- ❑ Performance issued governed by SDDC 15-1
  - Suspensions, Ineligibilities, Termination
- ❑ Appeals process through RSMO to SDDC Personal Property Director



# NTS ISSUES

- ❑ **Rate Changes**
  - Rates can be raised or lowered monthly
- ❑ **Pest Control Requirements**
  - Inadvertent change to TOS required commercial firm to administer pest control
  - TOS language changed back to allow self administration



# NTS ISSUES (CON'T)

- ❑ **Plasma TVs**
  - **Follow manufacturers recommendations for storage and special handling**
  - **Special facilities not authorized for storage**
  - **Special crating must have prior approval by PPSO**



# NTS ISSUES (CON'T)

- **TOS vs BOA Terminology**
  - **Transportation Service Provider = Contractor**
  - **Transportation Agreement = Basic Ordering Agreement**
  - **Disqualification = Termination for Default**
  - **Non Use = Stop Notice**
  - **Ineligibility = Ineligibility**



# NTS STORAGE

<i><b>RSMO</b></i>	<i><b>LOTS</b></i>	<i><b>WEIGHT</b></i>
<b>CENTRAL</b>	<b>28,555</b>	<b>67.3MIL</b>
<b>NE</b>	<b>30,000</b>	<b>60.0MIL</b>
<b>SE</b>	<b>19,372</b>	<b>53.1MIL</b>
<b>WEST</b>	<b>29,135</b>	<b>77.8MIL</b>
<i><b>TOTAL</b></i>	<i><b>107,062</b></i>	<i><b>258.2MIL</b></i>



# NTS & SIT PERFORMANCE FY08

<b>VIOLATIONS</b>	<b>NTS</b>	<b>SIT</b>
<b>1 – PRE &amp; POST SERVICES</b>	<b>74</b>	<b>1</b>
<b>2 – ADMINISTRATIVE</b>	<b>279</b>	<b>55</b>
<b>3 – STORAGE METHODS &amp; OPERATIONS</b>	<b>188</b>	<b>106</b>
<b>4 – FIRE PREVENTION &amp; HOUSEKEEPING</b>	<b>296</b>	<b>368</b>
<b>5 – WAREHOUSE PRACTICES</b>	<b>128</b>	<b>198</b>



# NTS Contacts

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- ❑ **Mr. Jim Whitmire, Southeast RSMO**
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- ❑ **Mr. Thomas Lawson, Western RSMO**
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# QUESTIONS?