



DOD-DOS Personal Property Pilot Program

Briefers:

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DOD/DOS Personal Property Pilot Program

Overview

- DOD/DOS Pilot Program—Why?
- Pilot Program Statistics
- DOS Transportation Customer Billing Model
- DOS Traffic Management Offices
- Operational Aspects

DOD/DOS Personal Property Pilot Program -- Why?

- DOD and DOS senior Logistics Directors agreed the concept of DOS managing shipping of DOD personal effects to/from DOS operating locations had potential benefits for both the PCS'ing DOD service member/employee and the embassy transportation staff.
 - Logistics directors asked their respective Transportation Managers to further examine the feasibility and pros/cons of the concept
 - DOD and DOS transportation managers agreed/recommended the limited scope pilot concept – 15 DOS OCONUS operating locations
 - Pilot program began on April 1, 2010

Scope: 15 Pilot Posts

DOD Shipments to, from and between Pilot Posts
HHE, UAB and Consumables (for DOD personnel
assigned to the embassy)

Bogota, Colombia (ZFDK)
Caracas, Venezuela (ZKDK)
Santo Domingo, Dominican Republic (OLDK)
Kigali, Rwanda (TRDZ)
Abuja, Nigeria (TJDL)
Pretoria, South Africa (TQDK)
Tel Aviv, Israel (SHDK)
Tashkent, Uzbekistan (SUDZ)
Amman, Jordan (SQDK)
Moscow, Russia (STDK)
Kyiv, Ukraine (VTDK)
Vienna, Austria (VHDK)
Jakarta, Indonesia (RCDK)
Beijing, China (QBDK)
New Delhi, India (SBDK)

Shipping Modes

ITGBL:

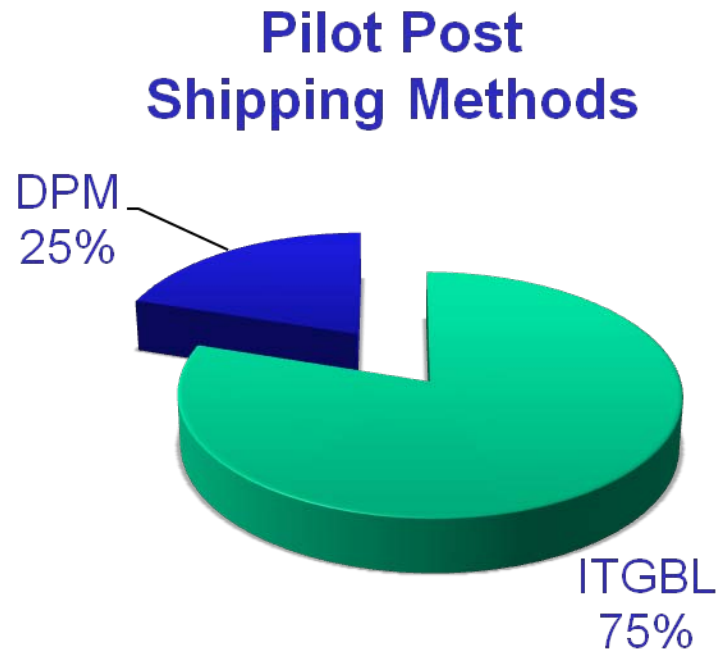
DOS preferred shipping method

- \$8.50 per pound replacement liability based on net weight of shipment up to \$153,000
- Direct claims settlement with TSP
- TSP provides customer liaison and contact – “hands on” approach
- TSP provides in-transit visibility

DPM:

For destinations that cannot be serviced by ITGBL

- Claims handled under Civilian & Military Claims Act
- Claims filed with/through government channels
- GSO, Despatch Agents, Washington Transportation office provides shipment status as requested



Pilot Shipment Statistics (as of 1 Oct 2010)

- 316 DOD shipments (on behalf of 209 employees) initiated by DOS that fall under the scope of the pilot program
 - 48 Navy
 - 107 Marine
 - 59 Air Force
 - 102 Army
- 75% of shipments managed through DOS ITGBL program
 - 237 ITGBL shipments
 - 79 DPM shipments
- 22 consumable shipments
- 154 UAB shipments
- 140 HHE shipments

Pilot Shipment Statistics (continued)

- CONUS-to-OCONUS shipments -- 40% (126 of 316)
 - 19 Navy
 - 41 Marine
 - 27 Air Force
 - 39 Army
- OCONUS-to-CONUS shipments -- 37% (118 of 316)
 - 19 Navy
 - 22 Marine
 - 30 Air Force
 - 47 Army
- OCONUS-to-OCONUS shipments – 23% (72 of 316)
 - 10 Navy
 - 44 Marine
 - 2 Air Force
 - 16 Army

DOS Transportation Billing Model

DOS Vendor Payment/Customer Billing

- Transportation service providers are paid with DOS Working Capital Funds (WCF)
 - Non-ITGBL shipments result in multiple invoices
 - GBLs issued by domestic offices are paid through PowerTrack
 - GBLs issued overseas are paid through DOS finance
- DOS issues a single bill to customers
 - Customer bill equals sum of actual TSP payments + DOS WCF surcharge

DOS Traffic Management Offices

- DOS Traffic Management execution and oversight is distributed between eight physical locations
 - Washington, DC
 - *Baltimore, MD
 - *Islen, NJ
 - *Seattle, WA
 - *Miami, FL
 - *Brownsville, TX
 - *Antwerp, Belgium
 - Dulles IAP
- * Have warehouses for intransit freight
- Each DOS OCONUS operating location (embassies and consulates) has a transportation staff

DOD Shipment Processing by Despatch Agent, embassies, and Washington Transportation

Receive service member/employee entitlements and personal shipping data

Book shipment(s) based on entitlements and origin/destination.

Notify service member of TSP name and contact information; confirm pickup and ETA dates; provide contact

Facilitate movement of shipment(s) through DOS transportation channels.

Arrange direct delivery to the destination residence or place shipment into SIT (as applicable for each individual shipment)

DOS– Points of Contact

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Questions?

