

19 DEC 07

Att. 1  
p. 1 of 3

FROM: USTRANSCOM/JTMO(DPS) SCOTT AFB, IL

TO: ALL DOD PERSONAL PROPERTY APPROVED TRANSPORTATION SERVICE PROVIDERS (TSPs)

SUBJECT: NOTIFICATION AND TIMELINE FOR RATE FILING UNDER THE DEFENSE PERSONAL PROPERTY SYSTEM (DPS) - FAMILIES FIRST PHASE II FOR IMPLEMENTATION IN SPRING 2008

IN ORDER FOR A TSP TO PARTICIPATE IN DPS, A TSP IS REQUIRED TO FILE RATES FOR ALL SITES THE TSP WISHES TO PROVIDE SERVICE FOR THE EFFECTIVE DATES OF 31 MARCH 2008 TO 14 MAY 2009. THIS RATE FILING PERIOD WILL COVER DOMESTIC RATE CHANNELS, ALL STANDARD INTERNATIONAL CONTROLLED RATE CHANNELS AND ALL CHANNELS UNDER THE SPECIAL SOLICITATION. SHIPMENTS WILL BE PROCESSED AND AWARDED IN DPS BEGINNING 31 MARCH 2008 FOR ALL ELIGIBLE SHIPMENTS MOVING BETWEEN THE INITIAL 18 SITES, WITH THE EXCEPTION OF NON-TEMPORARY STORAGE (NTS) AND DIRECT PROCUREMENT METHOD (DPM) SHIPMENTS. (NOTE: AIR FORCE SHIPMENTS ARE EXCLUDED PENDING RESOLUTION OF FINANCIAL SYSTEMS ISSUES.) NTS AND DPM SHIPMENTS WILL MOVE UNDER THE CURRENT PERSONAL PROPERTY PROGRAM UNTIL PHASE III IS IMPLEMENTED. POINT OF CLARIFICATION; SHIPMENTS MOVING OUT OF (I.E. FROM) NTS BETWEEN THE 18 INITIAL SITES WILL BE MOVED USING DPS. CUSTOMER SATISFACTION SURVEYS FOR THESE SHIPMENTS WILL BE RECORDED BUT NOT USED IN THE CALCULATION OF CSS SCORES UNTIL PHASE III.

A. TIMELINE: RATES MAY BE SUBMITTED AS FOLLOWS:

ROUND 1: BETWEEN FEBRUARY 11, 2008 - FEBRUARY 15, 2008

ROUNDS 2: BETWEEN FEBRUARY 25, 2008 - FEBRUARY 29, 2008

B. AUTHORIZATION FOR RATE FILING:

MINIMUM PERFORMANCE SCORE (MPS) BAR IS 10% FOR YEAR 1 OF FAMILIES FIRST PHASE II. HIGHEST PERFORMANCE SCORE PER MARKET (DOMESTIC HOUSEHOLD)

GOODS, INTERNATIONAL HOUSEHOLD GOODS AND INTERNATIONAL BAGGAGE) IS MULTIPLE  
BY THE MPS BAR TO DETERMINE EACH TSPS MPS. TSPS MUST MEET THE MPS TO PARTICIPATE IN RATE FILING FOR DPS. FOR THE RATE CYCLE OF MAR 31, 2008  
MAY 14, 2009, PERFORMANCE SCORES (PS) WILL BE CALCULATED BASED UPON CUSTOMER SURVEY SCORES (CSS) AND A CLAIM SCORE OF 20 POINTS. INDIVIDUAL TSP CUSTOMER SURVEY AND PERFORMANCE SCORES CAN BE FOUND IN THE REPORT "TSP CSS & PERFORMANCE SCORE" LOCATED IN THE INTERIM CUSTOMER SATISFACTION SURVEY (ICSS) LINK LOCATED ON THE PERSONAL PROPERTY ETA PAGE. IF YOU DO NOT HAVE ACCESS TO LOGIN TO ICSS, YOU CAN GAIN ACCESS BY HAVING THE PRESIDENT OR VICE-PRESIDENT OF YOUR ORGANIZATION EMAIL ICSS@ETA.SDDC.ARMY.MIL WITH THE NAME, EMAIL ADDRESS, POSITION IN THE COMPANY, AND PHONE NUMBER OF THE EMPLOYEE NEEDING ACCESS TO THE SCORES. THE EMPLOYEE MUST ALSO BE ON THE COMPANY'S ETOSS IN ORDER TO VIEW THE REPORT. ONCE RATES ARE ACCEPTED, TSPS RATE SCORE WILL BE COMBINED WITH THEIR PERFORMANCE SCORE TO DETERMINE THEIR BEST VALUE SCORE (BVS) PER CHANNEL AND CODE OF SERVICE.

C. IOC PARTICIPATING SITES:

1. THE FOLLOWING TRANSPORTATION OFFICES ARE PARTICIPATING IN INITIAL OPERATIONAL CAPABILITY (IOC) FOR FAMILIES FIRST PHASE II USING DPS ARE LISTED BELOW. NOTE: AIR FORCE SHIPMENTS ARE EXCLUDED UNTIL FINANCIAL SYSTEMS ISSUES ARE RESOLVED.

1. WFFL USAF 52 LRS, SPANGDAHLEM AFB, GERMANY
2. AGFM USAF JPPSO-NE, CHELMSFORD, MASS
3. HAFC USAF JPPSO-SAN ANTONIO, TX
4. KKFA USAF JPPSO-COLORADO SPRINGS, CO
5. WKAS USA EURO THEATER CPPSO
6. QFAC USA CAMP ZAMA, JAPAN
7. KLAE USA WHITE SANDS MISSILE RANGE, NM
8. KPAT USA FORT LEAVENWORTH, KS
9. HOAT USA USA FIELD ARTILLERY & FT SILL, OK
10. BGAC USA JPPSO-WASH, FORT BELVOIR, VA
11. BKAS USA FORT BRAGG, NC
12. CLPK USCG USCG PPSO ISC, MIAMI, FL
13. LHNQ USCG CG ISC, ALAMEDA, CA
14. MAPS USCG CG ISC, KODIAK, AK
15. BKMT USMC MCB, CAMP LEJEUNE, NC
16. UCNQ USN NSA, NAPLES, ITALY
17. LKNQ USN FISC SAN DIEGO, CA

18. JENQ USN FISC PUGET SOUND, WA

2. ROLL OUT SCHEDULE FOR ALL REMAINING SITES WILL BEGIN MAY 2008 AND BE COMPLETED NO LATER THAN 30 SEPTEMBER 2008 FOLLOWING SUCCESSFUL IMPLEMENTATION OF THE INITIAL 18 SITES REFERENCED IN PARAGRAPH C1.

D. POINTS OF CONTACT  
BUSINESS QUESTIONS REGARDING RATE FILING CAN BE ADDRESSED TO FOLLOWING EMAIL  
ADDRESS: USTCJ6-PDPSRateFiling@USTRANSCOM.MIL

PROVIDED IS THE TELEPHONE NUMBER AND EMAIL ADDRESS FOR THE DPS HELP DESK.

WHEN YOU EXPERIENCE AN ISSUE WITH DPS, PLEASE CALL OR EMAIL THE DPS HELPDESK.

DPS HELPDESK

TOLL-FREE: (800) 253-2755

COMMERCIAL: (703) 428-3255

DSN: 328-3255

DPSHELPDESK@SDDC.ARMY.MIL

E. TRAINING MATERIALS

THE LEARNING MANAGEMENT SYSTEM (LMS) IS AN ON-LINE TRAINING MODULE OF DPS

THAT PROVIDES A STEP BY STEP WALK THROUGH OF THE TSP QUALS AND RATE FILING

MODULES. TRAINING MATERIALS ARE AVAILABLE AT THE FOLLOWING URL:

[HTTP://WWW.SDDC.ARMY.MIL/PUBLIC/PERSONAL%20PROPERTY/FAMILIES%](http://WWW.SDDC.ARMY.MIL/PUBLIC/PERSONAL%20PROPERTY/FAMILIES%20FIRST/DEFENSE%20PERSONAL%20PROPERTY%20SYSTEM%20(DPS))

[20FIRST/DEF](http://WWW.SDDC.ARMY.MIL/PUBLIC/PERSONAL%20PROPERTY/FAMILIES%20FIRST/DEFENSE%20PERSONAL%20PROPERTY%20SYSTEM%20(DPS))

[ENSE](http://WWW.SDDC.ARMY.MIL/PUBLIC/PERSONAL%20PROPERTY/FAMILIES%20FIRST/DEFENSE%20PERSONAL%20PROPERTY%20SYSTEM%20(DPS))

[%20PERSONAL%20PROPERTY%20SYSTEM%20\(DPS\)](http://WWW.SDDC.ARMY.MIL/PUBLIC/PERSONAL%20PROPERTY/FAMILIES%20FIRST/DEFENSE%20PERSONAL%20PROPERTY%20SYSTEM%20(DPS))

NOTE: DETAILS FOR RATE FILING FOR THE CURRENT PERSONAL PROPERTY PROGRAM

IS

AVAILABLE ON THE SDDC WEBSITE AT WWW.SDDC.ARMY.MIL

From: Bradley, Daniel Lt Col <daniel.j.bradley2@us.army.mil>  
 To: HHGFAA - Terry Head <thead73168@aol.com>; Charles L. White <charles.white@hhgfaa.org>; Michael, Scott <SMichael@MOVING.ORG>; Linda Rothleder <linda.rothleder@rothlederassociates.com>; Darr, Linda <ldarr@MOVING.ORG>  
 Cc: Smithey, Barry CIV USTRANSCOM J5J4 <Barry.Smithey@ustranscom.mil>; Teske, Randy CIV USTRANSCOM J5J4 <Randy.Teske@ustranscom.mil>; Blackburn, Thomas <tom.blackburn1@us.army.mil>; Johnson, John Jr <John.Johnson93@us.army.mil>; McKinley, Craig <craig.mckinley@us.army.mil>; Meacham, Ralph CIV USTRANSCOM J6 <Ralph.Meacham@ustranscom.mil>; Amos, Roland CIV USTRANSCOM J6 <Roland.Amos@ustranscom.mil>; william.carberry@us.army.mil; Shannon, Robert CIV USTRANSCOM J5J4 <Robert.Shannon@ustranscom.mil>; Lay, Jolie G Ms HQDA DCS G-4 <Jolie.Lay@us.army.mil>; Thomas, Gene A Mr. HQDA DCS G-4 <Gene.A.Thomas@us.army.mil>; Butherus GS14 Robert J <robert.butherus@usmc.mil>; Williams, Dennis W CIV OPNAV, N41 <dennis.w.williams2@navy.mil>; francis.piacine@navy.mil; Vandagriff, Timothy Civ AF/A4LE <Timothy.Vandagriff@pentagon.af.mil>; Axelbank, Eric Lt Col AF/A4LE <Eric.Axelbank@pentagon.af.mil>; Tennyson Shirley <Shirley.C.Tennyson@uscg.mil>; Fishburn, Charles <Charles.A.Fishburn@uscg.mil>; EnsorB@sddc.army.mil; McDonald, Sheila COL SJA <sheila.mcdonald1@us.army.mil>  
 Sent: Mon, 10 Nov 2008 7:59 pm  
 Subject: NOTICE TO TSPS on Initial Roll-out of DPS (UNCLASSIFIED)

Classification: UNCLASSIFIED  
 Caveats: NONE

All...we've informed the Services of our intent to roll-out DPS. I could not get this message out to all TSPs today, but will do it not later than Wednesday. Wanted you folks to have this now so you could begin preparing as needed.  
 VR,

Lt Col Daniel J. Bradley  
 DCS, Passenger & Personal Property  
 HQ SDDC

1. TSPs Be advised that the roll-out of the Defense Personal Property System (DPS) at the original sites will begin on 19 November 2008. As a reminder, The initial 18 GBLOCs include:

- a. 52 LRS, Spangdahlem AFB, Germany (WFFL)
- b. JPPSO-NE, Chelmsford, MA (AGFM)
- c. JPPSO-San Antonio, TX (HAFC)
- d. JPPSO-Colorado Springs, CO (KKFA)
- e. Euro Theater CPPSO (WKAS)
- f. Camp Zama, Japan (OFAC)
- g. White Sands Missile Range, NM (KLAE)
- h. Fort Leavenworth, KS (KPAT)
- i. USA Field Artillery & Fort Sill, OK (HOAT)
- j. JPPSO-Washington, Fort Belvoir, VA (SGAC)
- k. Fort Bragg, NC (BKAS)
- l. USCG PPSO ISC, Miami, FL (CLPK)
- m. USCG ISC, Alameda, CA (LHNQ)
- n. CG ISC, Kodiak, AK (MAPS) -- Delayed until late November or early Dec
- o. MCB, Camp Lejeune, NC (BKMT)
- p. NSA, Naples, Italy (UCNQ)
- q. FISC San Diego, CA (LKNQ)
- r. FISC Puget Sound, WA (JENQ)

The individual Services are responsible for the pace of their roll-out and the actual implementation of DPS at specific sites. In general terms, the Service roll-outs are as follows:  
 AF will field DPS at their 4 primary sites (JPPSO-COS, JPPSO-SAT, JPPSO-NE and Spangdahlem) and will sequentially roll-out DPS to the PPSOs associated with these sites out to January '09.  
 The Army, Navy, Marines and Coast Guard will initiate DPS roll-out at all initial sites (except as noted above), but will build up to 100% use of DPS at these sites over time as their processes mature. As a reminder, per the DPS Smart Book, there are certain types of shipments that will not be moved via DPS during the initial roll-out. Please make yourself familiar with what shipments will or will not move during the initial roll-out.  
 This message was approved for release by Lt Col Daniel J. Bradley, DCS for Passenger and Personal Property.

26 OCT 08

FROM: USTRANSCOM/JPMO-HHGS (DPS) & SDDC-PP SCOTT AFB, IL  
TO: ALL DOD PERSONAL PROPERTY APPROVED TRANSPORTATION SERVICE  
PROVIDERS (TSPs)

SUBJECT: RATE FILING UPDATE UNDER THE DEFENSE PERSONAL  
PROPERTY SYSTEM (DPS)

UPDATED TIME FRAMES FOR RATE FILING:

ROUND 1: NOV 11<sup>TH</sup>, 7:00 PM EST to NOV 22<sup>ND</sup>, 7:00 PM EST

ROUND 2: DEC 4<sup>TH</sup>, 7:00 PM EST to DEC 12<sup>TH</sup>, 7:00 PM EST

IMPORTANT:

ANY TSP WISHING TO FILE RATES MUST FILE BOTH COMPONENTS OF A  
BID (LH DISCOUNT AND SIX DISCOUNT; PEAK AND NON PEAK RATE). THIS IS  
TRUE EVEN FOR TSPS WHO RECEIVE NOTICE OF HAVING HAD ONE COMPONENT OF THE BID  
REJECTED FOLLOWING ROUND 1. FAILURE TO FILE BOTH COMPONENTS OF A BID WILL  
RESULT IN A REJECTION OF THE RATE FOLLOWING ROUND 2.

**A. BACKGROUND:**

QUALIFIED TSPS ARE REQUIRED TO RE-FILE RATES IN THE CURRENT SOLICITATION FOR  
ALL PURE CHANNELS THAT DO NOT ORIGINATE OR TERMINATE AT THE 18 INITIAL SITES  
AND THEIR AORS. IF YOU WISH TO PARTICIPATE IN THESE CHANNELS, YOU MUST FILE  
RATES AND HAVE THEM ACCEPTED. CHANNELS COVERED BY THE INITIAL 18 SITES ROLL-  
OUT WILL NOT RE-FILE RATES UNTIL THE ANNUAL RATE CYCLE. THE CHANNELS TSPS  
ARE REQUIRED TO FILE RATES ON ARE INCLUDED IN THIS MESSAGE AT PARAGRAPH H  
BELOW. RATES FOR THESE CHANNELS WILL BE EFFECTIVE FROM WORLDWIDE ROLL OUT  
DATE THROUGH 14 MAY 2009. CURRENT DPS RATE RANGES WILL NOT CHANGE. ALL OTHER  
SHIPMENTS NOT INCLUDED IN THE INITIAL 18 SITES AND THEIR AORS COVERED BY  
THESE PURE CHANNELS WILL CONTINUE TO OPERATE IN TOPS. BEST VALUE SCORES  
(BVS) WILL BE RECALCULATED WITH A NEW RATE SCORE AND NEW QUARTILE RANKINGS  
WILL BE PERFORMED AND DISSEMINATED TO TSPS AFTER 16 DEC 2008. NTS AND DPM  
SHIPMENTS WILL MOVE UNDER THE CURRENT PERSONAL PROPERTY PROGRAM UNTIL PHASE  
III IS IMPLEMENTED. IT IS UNDERSTOOD THAT THESE RATE FILING ROUNDS WILL  
COINCIDE WITH CURRENT PROGRAM RATE FILINGS AND AN EXTENDED BREAK BETWEEN  
ROUNDS 1 AND 2 HAS BEEN BUILT IN TO HELP TSPS MEET ALL DEADLINES. STRONGLY  
RECOMMEND YOU WORK CURRENT PROGRAM RATE FILING AS SOON AS POSSIBLE TO  
RECONFLICT WITH DPS RATE FILING TO THE MAXIMUM EXTENT POSSIBLE.

**B. AUTHORIZATION FOR RATE FILING:**

MINIMUM PERFORMANCE SCORE (MPS) BAR IS 10% FOR YEAR 1 OF FAMILIES FIRST  
PHASE II. HIGHEST PERFORMANCE SCORE PER MARKET (DOMESTIC HOUSEHOLD  
GOODS, INTERNATIONAL HOUSEHOLD GOODS AND INTERNATIONAL BAGGAGE) IS  
MULTIPLIED BY THE MPS BAR TO DETERMINE EACH TSPS MPS. TSPS MUST MEET  
THE MPS TO PARTICIPATE IN RATE FILING FOR DPS. FOR THE RATE CYCLE OF  
WORLDWIDE ROLL OUT - MAY 14, 2009, PERFORMANCE SCORES (PS) WILL BE CALCULATED  
BASED UPON CUSTOMER SURVEY SCORES (CSS) AND A CLAIM SCORE OF 20 POINTS.  
INDIVIDUAL TSP CUSTOMER SURVEY AND PERFORMANCE SCORES CAN BE FOUND IN THE  
REPORT "TSP CSS & PERFORMANCE SCORE" LOCATED IN THE INTERIM CUSTOMER  
SATISFACTION SURVEY (ICSS) LINK ON THE PERSONAL PROPERTY ETA PAGE. IF YOU DO  
NOT HAVE ACCESS TO LOGIN TO ICSS, YOU CAN GAIN ACCESS BY HAVING THE PRESIDENT  
OR VICE-PRESIDENT OF YOUR ORGANIZATION EMAIL ICSS@ETA.SDDC.ARMY.MIL WITH THE  
NAME, EMAIL ADDRESS, POSITION IN THE COMPANY, AND PHONE NUMBER OF THE  
EMPLOYEE NEEDING ACCESS TO THE SCORES. THE EMPLOYEE MUST ALSO BE ON THE  
COMPANY'S ETOSSS IN ORDER TO VIEW THE REPORT. ONCE RATES ARE ACCEPTED, TSPS

RATE SCORE WILL BE COMBINED WITH THEIR PERFORMANCE SCORE TO DETERMINE THEIR BEST VALUE SCORE (BVS) PER CHANNEL AND CODE OF SERVICE.

#### C. RATE REJECTION NOTIFICATIONS

RATE REJECTION EMAIL NOTIFICATIONS WILL BE SENT OUT AFTER COMPLETION OF ROUND ONE AND AFTER COMPLETION OF ROUND TWO. IF YOU DO NOT RECEIVE A REJECTION NOTICE ALL YOUR RATES MAY HAVE BEEN ACCEPTED. YOU CAN VERIFY ACCEPTED RATES BY GOING TO THE DPS ANALYTICS TAB AND RUNNING A REPORT TITLED "TSP RATES ANALYTICS". INSTRUCTIONS FOR RUNNING REPORTS CAN BE FOUND AT <http://preview.tinyurl.com/2hejvs> OR [http://www.sddc.army.mil/sddc/Content/Pub/43495/Rate%20Filing%20Web%20Conference%204d\\_FINAL.ppt](http://www.sddc.army.mil/sddc/Content/Pub/43495/Rate%20Filing%20Web%20Conference%204d_FINAL.ppt)

#### D. POINTS OF CONTACT

BUSINESS QUESTIONS REGARDING RATE FILING CAN BE ADDRESSED TO FOLLOWING EMAIL ADDRESS: [USTCJ6-PDPSRateFiling@USTRANSCOM.MIL](mailto:USTCJ6-PDPSRateFiling@USTRANSCOM.MIL)

PROVIDED BELOW IS THE TELEPHONE NUMBER AND EMAIL ADDRESS FOR THE DPS HELP DESK. WHEN YOU EXPERIENCE AN ISSUE WITH DPS, PLEASE CALL OR EMAIL THE DPS HELPEDESK.

#### DPS HELPEDESK

TOLL-FREE: (800) 462-2176  
COMMERCIAL: (618) 220-7332  
DSN: 312 770-7332  
[DPSHELPEDESK@SDDC.ARMY.MIL](mailto:DPSHELPEDESK@SDDC.ARMY.MIL)

#### E. TRAINING MATERIALS

THE LEARNING MANAGEMENT SYSTEM (LMS) IS AN ON-LINE TRAINING MODULE OF DPS THAT PROVIDES A STEP BY STEP WALK THROUGH OF THE TSP QUALS AND RATE FILING MODULES. TRAINING MATERIALS ARE AVAILABLE AT THE FOLLOWING URL: [HTTP://WWW.SDDC.ARMY.MIL/PUBLIC/PERSONAL%20PROPERTY/FAMILIES%20FIRST/DEFENSE%20PERSONAL%20PROPERTY%20SYSTEM%20\(DPS\)](http://www.sddc.army.mil/public/personal%20property/families%20first/defense%20personal%20property%20system%20(dps))  
NOTE: DETAILS FOR RATE FILING FOR THE CURRENT PERSONAL PROPERTY PROGRAM IS AVAILABLE ON THE SDDC WEBSITE AT [WWW.SDDC.ARMY.MIL](http://www.sddc.army.mil)

#### F. RATE FILING TOOLS

TSPS SHOULD BE FAMILIAR WITH THE RATE FILING BUSINESS RULES, ALL OF WHICH ARE POSTED AT <http://www.sddc.army.mil/Public/Personal%20Property/Families%20First/Phase%20II/Business%20Rules%20Attachments?summary=fullcontent>  
IN ADDITION, TSPS SHOULD BE FAMILIAR WITH THE 103 PAGE TSP RATE FILING USER GUIDE POSTED AT: [http://www.sddc.army.mil/EXTRACONTENT/DPS\\_Guides/3B-22B-008%20Rate%20Filing%20User%20Guide%20v8%20-%20TSP%20Edition.pdf](http://www.sddc.army.mil/EXTRACONTENT/DPS_Guides/3B-22B-008%20Rate%20Filing%20User%20Guide%20v8%20-%20TSP%20Edition.pdf)  
OR NAVIGABLE BY GOING TO SDDC.ARMY.MIL AND FOLLOWING THE Site Path: Personal Property>Families First>Defense Personal Property System (DPS)>DPS USER GUIDE.  
TSPs CAN REVIEW HISTORICAL RATE INFORMATION WHICH MAY BE USEFUL FOR FAMILIES FIRST RATE FILING BY GOING TO [https://as10.pweb.sddc.army.mil/ppc/shpmt\\_data/rate\\_filing\\_data.htm](https://as10.pweb.sddc.army.mil/ppc/shpmt_data/rate_filing_data.htm)  
TSPS CAN REVIEW ALL POSSIBLE SOLICITED CHANNELS (BOTH STANDARD AND SPECIAL SOLICITATION) IN DPS AS WELL AS SAMPLE RATE FILES ON THE

FAMILIES FIRST WEBSITE AT:

[http://www.sddc.army.mil/Public/Personal%20Property/Families%20First/Defense%20Personal%20Property%20System%20\(DPS\)?summary=fullcontent](http://www.sddc.army.mil/Public/Personal%20Property/Families%20First/Defense%20Personal%20Property%20System%20(DPS)?summary=fullcontent)  
OR NAVIGABLE BY GOING TO SDDC.ARMY.MIL AND FOLLOWING Site Path:  
Personal Property>Families First>Defense Personal Property System (DPS)  
(38190)

**G. EMAIL MANAGER & RATE FILING REJECTION NOTICES**

PLEASE INPUT AN EMAIL ADDRESS IN THE TSP RATES EMAIL ADDRESS FIELD LOCATED IN YOUR EMAIL MANAGER IN DPS. YOU CAN NAVIGATE TO EMAIL MANAGER BY LOGGING INTO DPS AND CLICKING ON QUALIFICATIONS FORMS AND THEN EMAIL MANAGER. TO ENSURE THAT YOU RECEIVE INTERMITTENT RATE FILING REJECTION NOTICES YOU MUST ENTER AN EMAIL ADDRESS INTO THIS FIELD PRIOR TO RATE FILING.

**H. CHANNELS REQUIRING NEW RATE FILING**

THE CHANNELS LISTED IN THIS SPREADSHEET ARE THE CHANNELS TSPS MUST FILE RATES ON AND HAVE BIDS ACCEPTED DURING THE UPCOMING RE-RATE FILING PERIOD IN ORDER TO PARTICIPATE IN FAMILIES FIRST IN THESE CHANNELS.



DPS Pure Channels  
20 OCT 08.xlsx

THIS IS A COORDINATED JPMO-HHGS AND SDDC/PPP MESSAGE AND IS APPROVED FOR RELEASE BY LT COL DANIEL J. BRADLEY, DEP COS, PASSENGER AND PERSONAL PROPERTY, HQ SDDC



**DEPARTMENT OF THE ARMY**  
HEADQUARTERS, U.S. ARMY MATERIEL COMMAND  
9301 CHAPEK ROAD  
FORT BELVOIR, VA 22060-5527

April 25, 2008

Office of Command Counsel

_____	)	
In the Matter of	)	
	)	
AA Sound Forwarders	)	
	)	B-311225.2
Families First Solicitation	)	
Dismissal Request	)	
_____	)	

Katherine Riback, Esq.  
Government Accountability Office  
441 G. Street, N.W.  
Washington, DC 20548

Dear Ms. Riback,

AA Sound Forwarders (AA Sound) filed a protest at your Office objecting to the Families First Program-Phase II using the Defense Personal Property System (DPS). We had previously informed your office that the new program was scheduled to begin in May at 18 specific sites with an expected roll-out to remaining sites by September 30, 2008. (Agency Letter of March 19, 2008).

After review of the program and its implementation, the following actions are to be taken. There will be government testing of the transportation system's 12 modules in June, 2008. If the testing is successful, then there will be a live demonstration planned for July, 2008. If the live demonstration is successful, then the initial 18 sites will roll out.<sup>1</sup> At this time there is no certainty of the planned roll-out schedule for implementation of the Families First Program-Phase II.

A status update will be provided on the government website to inform TSPs of the status of the roll out. Currently, the government website states that it will provide a status update on June 5, 2008. See <http://www.sddc.army.mil/Public/Personal%20Property/Families%20First> .

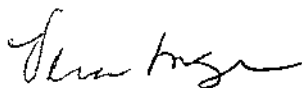
<sup>1</sup> The TSP industry agreed earlier to the roll out of the 18 initial sites. See Industry Letter, 5 Feb 2008 to USTRANSCOM Commander (Attached). It is too speculative, at this time, to propose a schedule for the roll out of the remaining sites.

AA Sound Forwarders  
B-311225.2

In addition, comments, if any, will be received on the Defense Transportation Regulation, Part IV, which deals with business rules of Families First, by June 6, 2008. See 73 FR 18785, April 7, 2008.

The testing schedule, demonstration and business rules may or may not result in changes to the transportation program. Nevertheless, based on possible changes to the transportation program, we respectfully request that the protest be dismissed.<sup>2</sup> Any protest decision on the transportation program would be premature and academic. It is well-settled that your Office does not consider a protest where the issue presented has no practical consequences with regard to an existing procurement, and thus is of purely academic interest. For policy reasons, your Office does not consider academic protests because to do so would serve no useful public policy purpose. Dyna-Air Engineering Corp., B-278037, Nov. 7, 1997, 97-2 CPD 132.

Sincerely,



Vera Meza  
Office of Command Counsel  
[vera.meza@us.army.mil](mailto:vera.meza@us.army.mil)  
703 806 8758  
FAX: 703 806 8866

Copy furnished by email:

Alan F. Wohlstetter, Esq.  
Denning & Wohlstetter  
[awohlstetter@aol.com](mailto:awohlstetter@aol.com)

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<sup>2</sup> We understand that A&P Shipping, B-311082.2 has already been closed by your Office. The only other open protests concerning the household goods transportation system are the requests for reconsideration of the earlier dismissal decisions—B-311082.3 and B-311225.3

registration and home port of the applicant vessel as required by NAFO in advance of fishing operations. In the event that multiple expressions of interest are made by U.S. vessel owners, NMFS may promulgate regulations designed to choose one U.S. applicant from among expressions of interest.

#### NAFO Conservation and Management Measures

Relevant NAFO Conservation and Enforcement Measures include, but are not limited to, maintenance of a fishing logbook with NAFO-designated entries; adherence to NAFO hail system requirements; presence of an on-board observer; deployment of a functioning, autonomous vessel monitoring system; and adherence to all relevant minimum size, gear, bycatch, and other requirements. Further details regarding these requirements are available from the NMFS Northeast Regional Office, and can also be found in the current NAFO Conservation and Enforcement Measures on the Internet (see ADDRESSES).

#### Chartering Arrangements

In the event that no adequate expressions of interest in harvesting the U.S. portion of the 2009 NAFO 3L shrimp quota allocation and/or 3M shrimp effort allocation are made on behalf of U.S. vessels, expressions of interest will be considered from U.S. fishing interests intending to make use of vessels of other NAFO Parties under chartering arrangements to fish the 2009 U.S. quota allocation for 3L shrimp and/or the effort allocation for 3M shrimp. Under NAFO rules in effect through 2009, a vessel registered to another NAFO Contracting Party may be chartered to fish the U.S. shrimp quota and effort allocations provided that written consent for the charter is obtained from the vessel's flag state and the U.S. allocation is transferred to that flag state. NAFO Parties must be notified of such a chartering operation through a mail notification process.

A NAFO Contracting Party wishing to enter into a chartering arrangement with the United States must be in full current compliance with the requirements outlined in the NAFO Convention and Conservation and Enforcement Measures including, but not limited to, submission of the following reports to the NAFO Executive Secretary: provisional monthly catches within 30 days following the calendar month in which the catches were made; provisional daily catches of shrimp taken from Division 3L; provisional monthly fishing days in Division 3M within 30 days following the calendar

month in which the catches were made; observer reports within 30 days following the completion of a fishing trip; and an annual statement of actions taken in order to comply with the NAFO Convention, and notification to NMFS of the termination of the charter fishing activities. Furthermore, the United States may also consider a Contracting Party's previous compliance with the NAFO bycatch provisions, as outlined in the NAFO Conservation and Enforcement Measures, before entering into a chartering arrangement.

Expressions of Interest from U.S. fishing interests intending to make use of vessels from another NAFO Contracting Party under chartering arrangements should include information required by NAFO regarding the proposed chartering operation, including: the name, registration and flag of the intended vessel; a copy of the charter; the fishing opportunities granted; a letter of consent from the vessel's flag state; the date from which the vessel is authorized to commence fishing on these opportunities; and the duration of the charter (not to exceed six months). More details on NAFO requirements for chartering operations are available from NMFS (see ADDRESSES). In addition, expressions of interest for chartering operations should be accompanied by a detailed description of anticipated benefits to the United States. Such benefits might include, but are not limited to, the use of U.S. processing facilities/personnel; the use of U.S. fishing personnel; other specific positive effects on U.S. employment; evidence that fishing by the chartered vessel actually would take place; and documentation of the physical characteristics and economics of the fishery for future use by the U.S. fishing industry.

In the event that multiple expressions of interest are made by U.S. fishing interests proposing the use of chartering operations, the information submitted regarding benefits to the United States will be used in making a selection. In the event that applications by U.S. fishing interests proposing the use of chartering operations are considered, all applicants will be made aware of the allocation decision as soon as possible. Once the allocation has been awarded for use in a chartering operation, NMFS will immediately take appropriate steps to notify NAFO and transfer the U.S. 3L shrimp quota allocation and/or the 3M shrimp effort allocation to the appropriate Contracting Party.

After reviewing all requests for allocations submitted, NMFS may decide not to grant any allocations if it

is determined that no requests meet the criteria described in this notice. All individuals/companies submitting expressions of interest to NMFS will be contacted if an allocation has been awarded. Please note that if the U.S. portion of any 2009 NAFO quota allocation and/or effort allocation, or the 3LNO yellowtail flounder transferred from Canada is awarded to a U.S. vessel or a specified chartering operation, it may not be transferred without the express, written consent of NMFS.

Dated: October 28, 2008.

**Rebecca Lent**

*Director, Office of International Affairs,  
National Marine Fisheries Service.*

[FR Doc. E8-26154 Filed 10-31-08; 8:45 am]

BILLING CODE 3510-22-S

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## DEPARTMENT OF DEFENSE

### Office of the Secretary

[DoD-2007-OS-0136]

#### Defense Transportation Regulation, Part IV

**AGENCY:** Department of Defense; United States Transportation Command (USTRANSCOM).

**ACTION:** Notice.

**SUMMARY:** The Department of Defense has published Phase II Interim Final Business Rules for the Families First Personal Property Program in the Defense Transportation Regulation (DTR) Part IV (DTR 4500.9-R). These Phase II Business Rules were made available for public comment under a **Federal Register** Notice that published on April 1, 2008 (73 FR 17327). All comments have been reviewed and disposition is located on the USTRANSCOM Web site at [http://www.transcom.mil/j5/pt/dtr\\_part\\_iv.cfm](http://www.transcom.mil/j5/pt/dtr_part_iv.cfm).

**FOR FURTHER INFORMATION CONTACT:** Mr. Jim Teague, United States Transportation Command, TCJ5/4-PT, 508 Scott Drive, Scott Air Force Base, IL 62225-5357; 618) 229-1985.

**SUPPLEMENTARY INFORMATION:** Any changes as a result of comments received are identified on the disposition excel spreadsheet located on the USTRANSCOM Web site. Identified changes will be updated and published in the applicable business rules.

Dated: October 22, 2008.

**Patricia L. Toppings,**

*OSD Federal Register Liaison Officer,  
Department of Defense.*

[FR Doc. E8-25998 Filed 10-31-08; 8:45 am]

BILLING CODE 5001-06-P

DECLARATION OF CHARLES L. WHITE

1. My name is Charles L. (Chuck) White. I am the Director of Government and Military Relations of the Household Goods Forwarders Association of America (HHGFAA). I submitted a declaration which was attached to the protest pending before GAO in B-311225.4. I have been furnished with a copy of the Administrative Record submitted by government counsel in this case and find it necessary to submit this declaration to clear up some of the statements there contained.

2. I note at page 4 of the Administrative Record, government counsel state that "...the DPS [Families First] was delayed until August/September for the test shipment...". In response, I want to advise that the test shipment was a single shipment selected by the government to determine whether its computer system was able to perform the services required of it under Families First. At this time all shipments, other than the single test shipment, moved in the current program. It was not until November 19, 2008 that SDDC began the initial roll-out of Families First. This decision by SDDC was made only after conferring with its customers, the various branches of the Armed Services at a meeting, after which I was advised that the initial 18-base roll-out of Families First would begin on

November 6, 2008. Subsequently, I received a communication from SDDC that the initial roll-out would begin on November 19, 2008, which it did.

3. Although SDDC initially advised TSPs that they could arrange with military members for a spread in delivery dates, after the rates were filed, I was advised that the Families First computer system could not reflect delivery spread dates. This change is not a matter of “contract administration”, as stated by government counsel, but imposes on TSPs expenses for services which were not required at the time the original rate filings were made in February/March 2008.

4. I note that at page 8 of the Administrative Record, government counsel assert that “...Both the invoice and payment computer modules have been fully approved for implementation...”. I disagree. Testing of the invoicing/payment computer modules remains ongoing. At this point, approximately 400 item codes involved in invoicing and payment have not been placed through any kind of regression testing which is necessary before these invoicing/computer modules can be relied on. Also, when the computer program did not work, a temporary fix of the program was implemented by SDDC but no subsequent testing was made to determine whether the fix would work under all circumstances involved in this procurement. In light of this, I have a substantial fear that a majority of TSPs’ invoices will encounter

problems and payment for the services provided will be unduly delayed due to unresolved problems in the invoicing/payment computer modules.

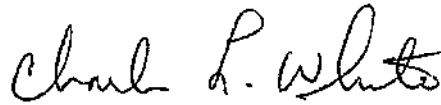
5. I note that Mr. Blackburn of SDDC has submitted a declaration in which he states that: "The Tender of Service effective 31 March 2008 was updated and officially published on the SDDC website on or about 22 October 2007". I completely disagree. One of the responsibilities of my position is to continually check the SDDC website and I can state, without reservation, that the Tender of Service was not on the website, or otherwise made available to myself or to TSPs until March 18, 2008.

6. I note that government counsel state at page 9 of the Administrative Record:

"In fact, every TSP was provided the opportunity to review or challenge their CSS score prior to the initial rate filing period of the solicitation at issue."

Government counsel do not, nor could they, assert that SDDC made requested corrections in CSS scores – only that a TSP had the opportunity to bring such errors to their attention. I attach to this declaration a representative example of a TSP which protested its CSS score and was specifically advised by SDDC that score could not be corrected.

I declare under penalty and perjury that the above statements are true  
and correct to the best of my knowledge and belief.

A handwritten signature in cursive script that reads "Charles L. White". The signature is written in black ink and is positioned above a horizontal line.

---

Charles L. White

Attachment

Dated: December 10, 2008

"Spencer, Christopher (Contractor)" <SpencerC@sddc.army.mil>

To: 'Beth Cicchinelli' <BCicchinelli@suddath.com>

02/20/2008 10:00 AM

cc:  
Subject: RE: CSS Scores (UNCLASSIFIED)

Beth,

After speaking to JPMO they said that they can not change the score that is in the system and CSS scores that were deleted due to NTS shipments will have to be rolled into the next performance period evaluation. The CSS scores have already been loaded into the system.

-----Original Message-----

From: Beth Cicchinelli  
To: SpencerC@sddc.army.mil  
Sent: 2/19/2008 9:50 AM  
Subject: RE: CSS Scores (UNCLASSIFIED)

Any news on this?

Beth A. Cicchinelli  
Airland Forwarders, Inc.  
Manager of Administration  
Plan...Pack...Store...Move  
Suddath

"We Take Care Of It"  
(904) 306-1907

----- Forwarded by Beth Cicchinelli/SRS/Sudco on 02/19/2008 10:49 AM  
-----

Beth Cicchinelli

To: "Spencer,  
Christopher (Contractor)" <SpencerC@sddc.army.mil>  
02/14/2008 04:18 cc:  
PM Subject: RE: CSS Scores  
(UNCLASSIFIED) (Document link: Beth Cicchinelli)

Christopher,

These are shipments that were scored prior to November 30, 2007 and will effect our BVS for the rate filing that is currently underway. We need them to be removed in the DPS score.

Beth A. Cicchinelli  
Airland Forwarders, Inc.  
Manager of Administration  
Plan...Pack...Store...Move  
Suddath

"We Take Care Of It"  
(904) 306-1907

"Spencer,  
Christopher  
Cicchinelli ' <BCicchinelli@suddath.com>  
(Contractor)"  
<SpencerC@sddc.ar  
my.mil>  
(UNCLASSIFIED)

To: 'Beth'  
cc:  
Subject: RE: CSS Scores

02/14/2008 03:42

PM

Beth,

Any CSS Scores due to any NTS CSS Scores that are identified and deleted will have to be rolled into the Performance Period evaluation (re-rack and stack). The CSS scores have already been loaded into the system. Sorry for any inconvenience.

Regards

-----Original Message-----

From: Beth Cicchinelli  
To: Christopher Spencer; spencerc@sddc.army.mil  
Cc: Dustin James  
Sent: 2/13/2008 3:07 PM  
Subject: Fw: CSS Scores (UNCLASSIFIED)

Christopher,

The requested NTS shipments have been removed from the CSS scores for ALFY iHHG, however, when you choose TSP CSS and Performance score, our score excluding the NTS shipments is not reflected. Our previous score of 77.85 is showing when it should be our updated score of 78.48.

As I believe this is what will be embedded in DPS, can this be changed prior to the rate filing window closing this week?

DECLARATION OF STANLEY I. GOLDMAN

1. My name is Stanley I. Goldman. I am an attorney in the firm of Denning & Wohlstetter. In that capacity, I actively participated in Stevens Van Lines, Inc. et al. v. United States, No 05-1278C et al., (Fed. Cl.) which involved the request for reimbursement of PowerTrack fees paid in connection with invoices in the Military Personal Property programs, both domestic and international, during the traffic cycles IW05 and DW05, respectively. In that proceeding, SDDC contended that the fees should not be reimbursed but the Court of Federal Claims held against SDDC and directed reimbursement. Stevens Van Lines, Inc. et al. v. United States, 80 Fed. Cl. 276 (2008).

2. In that proceeding, I pointed out to the Court that the reimbursement of the PowerTrack fees was clearly set forth on SDDC's website as follows:


**“How long will the government reimburse the Carriers the 1% PowerTrack fee?”**

“The TSP 1% reimbursement will continue for all TSPs participating in Phase I until DPS [Families First] rolls out in February 2006. Please note that all TSPs must factor this into their rates for DPS so that when it does roll out, they will receive compensation. However for now and during the remaining time of Phase I, TSPs will bill the 1% fee the same way they are now. Reimbursement of the 1% will cease when DPS rolls out.

Nevertheless, SDDC insisted that this publication was not controlling and continued to take the position that it had no obligation to reimburse claimants for the PowerTrack fees.

3. I have been furnished a copy of the government's response in B-311225.4 pending with the GAO. I note that SDDC stated that: "The Operational Business Rules for DPS appear on the SDDC website" and on this basis took the position that this constituted publication, rather than publication in the Federal Register, as provided for in the Notice of Rule Making. Based on the position taken by SDDC in the Stevens case, namely that publication on the SDDC website was not binding upon SDDC, it is clear that TSPs could not have relied upon the appearance of the Business Rules on the SDDC website as binding upon SDDC.

I declare under penalty of perjury that the foregoing is true and correct.

  
Stanley I. Goldman

Dated: December 9, 2008

COMMENTS OF THE HOUSEHOLD GOODS FORWARDERS OF  
AMERICA, INC. ON THE PROPOSED BUSINESS RULES  
APPLICABLE TO FAMILIES FIRST

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\* \* \*

It is clear that fuel costs are skyrocketing at a record-breaking pace. Within CONUS fuel Costs have gone up 30 to 40 percent whereas TSPS are reimbursed for only 17 percent. In the overseas portion of international shipment, the cost of fuel has gone up 50 percent and the TSP ahs received nothing by way of reimbursement from the government for this expense incurred since the time of the rate filing. Expanding the rate-filing cycle from six months to twelve months, although supportable in the domestic market is completely unreasonable in the international market unless relief by a reimbursement pass-through is authorized.

HHGFAA Recommendations

\* \* \*

(1) If in the interest of administrative simplification, it is desired to place the international program on a twelve-month rate filing basis, a provision should be made for the pass-through of increases in international expenses, which cannot be predicated at the time of rate-filing, viz. for fuel, currency and ocean rates. (Emphasis supplied).